

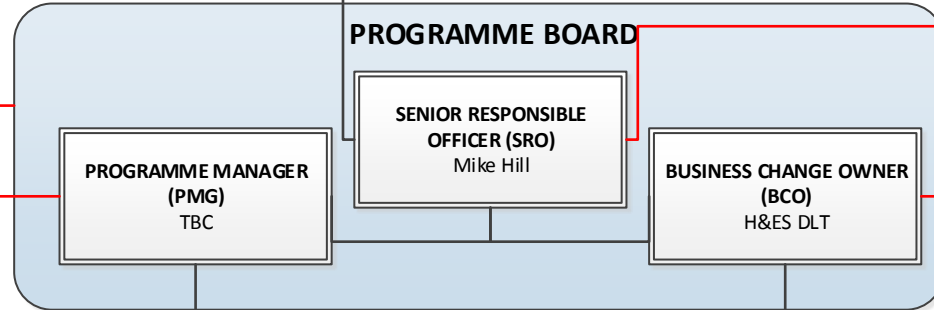
**SPONSORING GROUP**

The Sponsoring Group have the overarching authority over the programme and provide top-level endorsement of the rationale and objectives.



**PROGRAMME BOARD**

The Programme Board's prime purpose will be to drive the programme forward and deliver the outcomes and benefits. Members of the board will provide resources where necessary and ensure the appropriate coordination across the projects and activities that comprise the programme.



**SENIOR RESPONSIBLE OFFICER**

The SRO is accountable for the programme, ensuring that it meets its objectives and realizes the expected benefits.

**PROGRAMME MANAGER**

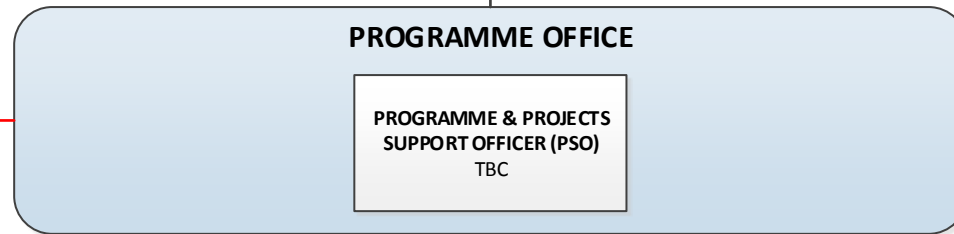
The Programme Manager is responsible for leading and managing the setting-up of the programme through to delivery, subsequent realisation of benefits, and programme closure.

**BUSINESS CHANGE OWNER**

The BCM is responsible for realising the programme benefits by embedding the new capability into business operations.

**PROGRAMME OFFICE**

The Programme Office provides support and guidance to the projects and the Programme Board. The office is responsible for programme governance and control. All information, communication, monitoring and control activities are coordinated through the office.



**PROJECT SPONSOR**

The PS provides leadership and direction to the project manager. In addition the PS owns the business case, governs risk, and champions the project.

**PROJECT MANAGER**

The Project Manager is responsible for defining and delivering the project including its outputs within the agreed scope and resources of the programme.

